

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED.**

**TIRUPATI**

**This 06<sup>th</sup> day of February' 2025**

**C.G.No.254/2024-25/Kadapa Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

**Sri. K. Ramamohan Rao      Member (Finance)**  
**Sri. S.L. Anjani Kumar      Member (Technical)**

***Between***

Sri. S. Khaja Hussain, M.G.Auto Nagar,  
Vinayaka Temple Backside, Kothapalli Panchayat,  
Proddatur, Kadapa Dist.

Complainant

***AND***

1. Superintending Engineer/O/Kadapa
2. Assistant Accounts Officer/ERO/Proddatur
3. Dy.Executive Engineer/O/Proddatur
4. Executive Engineer/O/Proddatur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.02.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following


**ORDER**

- 01.** The complainant filed the complaint stating that he is having service connection SC.No.2223101091720 under category-II and the respondents issued notice directing him to pay huge amount of Rs.36,175/- towards shortfall amount and the said notice is to be cancelled.

**02.** The said complaint was registered as C.G.No.254/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that after filing of the complaint they explained the complainant about correctness of the demand notice to which he is satisfied and asked for installments to pay the said amount and accordingly two installments were granted and the complainant paid the first installment on 10.01.2025 and agreed to pay the second installment in the month of February.

**03.** Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that after filing of the complaint they explained the complainant about correctness of the demand notice to which he is satisfied and asked for installments to pay the said amount and accordingly two installments were granted and the complainant paid the first installment on 10.01.2025 and agreed to pay the second installment in the month of February. They also produced the letter issued by the complainant requesting for payment of the amount in installments. Considering the circumstances, the complaint is closed as the complainant agreed to pay the shortfall amount. There is no order as to costs.

**04.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and



the prescribed format is available in the website  
vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and  
pronounced in the open Forum on this 06<sup>th</sup> day of February'2025.

*Clery 06/02/2025*  
**CHAIRPERSON**

*[Signature]*  
Member (Finance)  
*06/02/2025*

*[Signature]*  
Member (Technical)

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

Complainant and All the Respondents

**Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra  
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to  
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,  
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

*Clery 06/02/2025*